

## Ash Dieback Road Closures – your questions answered

It is often necessary for us to temporarily close a section of road for essential maintenance work. We close the road for safety reasons and to enable us to complete the work as quickly as possible.

You are receiving the following information because you live or work on a section of road that is due to be temporarily closed. We hope this will help answer any questions you may have. Properties immediately affected by the road closure should have received a letter with further details. If not, please contact [AshDieback@gloucestershire.gov.uk](mailto:AshDieback@gloucestershire.gov.uk)

Questions	Answer
Will we be able to drive back and forth from our property while the road is closed?	As the work involves felling of trees and large equipment, we will be unable to allow traffic through the <b>Road Closure</b> . If you normally drive into out of the Road Closure during the hours when the closure is in place, we ask you to make alternative arrangements. In exceptional circumstances, some level of access may be considered on a case-by-case basis, but only where it does not impact our ability to undertake the necessary works and where it is safe to do so.
Can I walk through the Road Closure?	We will endeavour to always keep the public footpath open to maintain access to properties within the <b>Road Closure</b> . If it is necessary to close it at any point it will be for a limited time and fully supervised by our trained banks man.
Why can't you do these works at night?	We always consider night working as an option, but it is generally not feasible due to environmental restrictions related to noise, particularly in residential areas.
Where am I expected to park while the road is closed?	If you usually park within the <b>Road Closure</b> , you will need to find alternative parking nearby during the hours of the road closure. There is a possibility that your vehicle may be towed out of the area if it is obstructing the works.
I'm expecting a delivery to my home during this period. Will it get to me?	Delivery drivers are happy to park nearby and use pedestrian access to make their deliveries. Vehicle access through the <b>Road Closure</b> will not be possible, therefore, to avoid disappointment, please consider re-arranging any deliveries for after the work is finished, or outside of the closure hours.
We are a business, how will staff/customers/deliveries be able to get through?	Please encourage staff, customers and deliveries to access the business outside of the <b>Road Closure</b> hours. If this is not possible, please encourage staff and customers to park nearby and use the pedestrian access. In exceptional circumstances, some level of access may be considered on a case-by-case basis, but only where it does not impact our ability to undertake the necessary works and where it is safe to do so.
I'm disabled and need vehicular access to my property – can this be accommodated?	In exceptional circumstances, some level of access can be considered on a case-by-case basis, but only where it does not impact our ability to undertake the necessary works and where it is safe to do so. Please call our Customer Services Centre with details of your circumstances and they will do what they can to assist.
We are expecting home visits from a carer/district nurse/midwife during this period – will they be able to get through?	Please let your carer/district nurse/midwife know about the road closure as they may need to allow more time for the visit in case of delays. It is likely that vehicle access through the <b>Road Closure</b> will not be possible, therefore, it is suggested that visitors park outside of the road closure and use the pedestrian access. Please call our Customer Services Centre with details of your circumstances or if work is already underway, please let our Gatemens know of any expected visits in advance and they will do what they can to assist
This road is on a bus route, what will happen to the buses while the road is closed?	We notify bus companies about road closures well in advance and they will have arranged alternative routes. Please contact your bus operator for more details.
How will our rubbish and recycling be collected with the road closed?	Your refuse collector will have been advised of the road closure in advance. Often collection will take place on your normal collection day, however, please ensure your waste is out by 06:00. You may want to check with your refuse collector for specific details.
Why does the diversion route have to go so far?	Official diversion routes that use roads of an equivalent classification will be signposted. This allows HGV's and buses to be confident that the roads are suitable for them in terms of weight restrictions and low or narrow bridges.
How are you going to stop traffic from using the road past my house?	Official diversion routes will be signposted that use roads of an equivalent classification that are suitable for weighted vehicles such as HGV's and buses. Regarding local traffic movements, we have no authority to stop individual road users from deciding to use alternative routes outside of the <b>Road Closure</b> .
<b>Any other Questions?</b>	Visit our website: <a href="https://gloucestershire.gov.uk/highways">https://gloucestershire.gov.uk/highways</a> <a href="https://fixmystreet.gloucestershire.gov.uk/">You can also report issues online at https://fixmystreet.gloucestershire.gov.uk/</a>



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